

LEE GREEN BASKETBALL

GRIEVANCE PROCESS:

There are two aspects of this LGB Grievance Process. The first is when a player and/or parent has an issue or concern with the LGB coach or team. The second is when the LGB coach has an issue with a parent or player.

PLAYER OR PARENT -If a player and/or parent has a concern or issue with a coach, the following procedure will be followed:

1. **STEP 1** -The player should discuss the concern with his or her coach (with another coach present) and work to a mutually agreeable solution. All of our coaches should be considered approachable. LGB strives to ensure all coaches are willing to listen to a player's concern. Until the coach is made aware of the concern / issue, nothing can be done to alleviate it. To benefit the player, it is preferred to avoid waiting until the end of the season to voice any concern.
2. **STEP 2** -If the concern / issue is not resolved to the player's satisfaction, the player and his/her Parent's may make an appointment to speak privately with the coach (with another coach present).
3. **STEP 3** -If a solution is still not reached; a player or parent can contact Mike Gunn at mike@leegreenbasketball.com to set up a meeting with the player, parents, coach, and our mediators, Mike and/or Susie.
4. **STEP 4** –Agree to disagree. If a solution is still not reached, a player or parent can elect to resign as a member of LGB.

COACH -If a coach has a concern or issue with a parent or player, the following procedure will be followed:

1. **STEP 1** -The coach will verbally express their concern / issue with parent or player and our mediator, Mike Gunn. A review of the LGB Player & Parent Commandments will be suggested.
2. **STEP 2** -If the concern / issue recurs, the Coach will issue the parent or player a "yellow" card. The "yellow" card is a final warning to the parent or player that continued behavior is the "warning" prior to ejection from the practice or tournament.
3. **STEP 3** -If the parent or player behavior continues to be inconsistent with the "LGB Player and Parent Commandments", the Coach will issue the parent or player a "red" card. The "red" card is an official ejection from the practice or tournament and/or program. There is no appeal process.

The Parent and Player LGB Commandments are the guiding principles for determining what is or is not inappropriate behavior for the "yellow" and "red" card situations.